

W-01212A-12-0309
SW-20445A-12-0310
W-03720A-12-0311
W-02450A-12-0312
W-02451A-12-0313
W-20446A-12-0314
W-01732A-12-0315

ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

RECEIVED



0000142567

Investigator: Scott Friedson

Phone:

Fax:

2013 FEB 25 P 3: 34

Priority: Respond Within Five Days

Opinion No. 2013 - 108795

Complaint Description: 08A Rate Case Items - Opposed

N/A Not Applicable

Date: 2/25/2013

Arizona Corporation Commission

DOCKETED

FEB 25 2013

First:

Last:

Complaint By: Melanie & Patrick

Zerance

Account Name: Melanie & Patrick Zerance

Home:

Street:

Work:

City: Maricopa

CBR:

State: AZ Zip: 85138

is:

Utility Company. Global Water-Santa Cruz Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

2/25/13

*****WATER/SEWER*****W-01212A-12-0309, SW-20445A-12-0310,W-03720A-12-0311,
W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-
0315*****OPPOSED*****

An increased rate would be a financial hardship.

HOA's will pass on the increases so that homeowners will be paying twice the rate increase.

Homebuilders are busy again, businesses are moving in - you will have increased revenues without a rate increase.

The incentive to conserve water will be hurt if you set an unreachable goal of fewer gallons per month.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed in docket number W-01212A-12-0309, SW-20445A-12-0310,W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315. FILE CLOSED.

End of Comments

Date Completed: 2/25/2013

Opinion No. 2013 - 108795

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM
